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Enclosed for filing are the following patent application papers:

Signature Patrice Uchno Leland  
Name: Patrice L. Uchno Leland

Docket No. GP-301227

Inventor(s): GARY L. CLEMENT  
IRVIN ANDREW TEASDALE

Title: METHODS AND APPARATUS FOR PROVIDING ON-THE-JOB  
PERFORMANCE SUPPORT

- ☐ Request and Certification under 35 USC 122(b)(2)(B)(i) [form PTO/SB/35] is attached.  
[Check this box only if the Request and Certification form is being sent.]

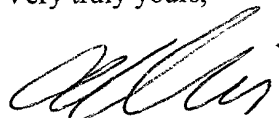
This application claims priority from Provisional Application No. 60/264,782 filed January 29, 2001.

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Very truly yours,



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Enclosures